



CABINET FOR HEALTH
AND FAMILY SERVICES

Medicaid Monthly Stakeholder Meeting

July 18, 2024

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Senior Deputy Commissioner
Department for Medicaid Services

Updated Agenda for Stakeholder Meetings

- Closing out the PHE Unwinding
- Current Cabinet Activities and Priorities
- Stakeholder Opportunities
- Open Call for Future Topics
- Questions



CABINET FOR HEALTH
AND FAMILY SERVICES

Closing Out PHE Unwinding

Public Health Emergency (PHE)

The Secretary for the Department of Health and Human Services declared a PHE on January 31, 2020, due to COVID-19, that ended on May 11, 2023



The PHE allowed states several flexibilities by:

- Triggering a variety of federal emergency powers
- Temporarily waiving certain Medicaid and Children's Health Insurance Program (CHIP) requirements
- Permitting continuous coverage with 6.2% enhanced Federal Medical Assistance Percentage (FMAP)



PHE flexibilities ended on May 11, 2023*



The **Consolidated Appropriations Act 2023** separated continuous coverage from the PHE effective **March 31, 2023** and phases out the enhanced FMAP through December 31, 2023



Upon PHE expiration

- ✓ End PHE flexibilities
- ✓ Resume temporarily waived requirements and conditions
- ✓ Permanently integrate specific flexibilities into state plan or waivers

*Per CMS Guidance released in May 2024, PHE flexibilities are extended through June 30, 2024.

PHE Unwinding Today



- Last PHE renewals for adults have been initiated with a due date of May-31.
- Ongoing annual renewals for non-PHE cases resumed in April with a due date of May-31.
- Ongoing flexibilities in place through June 2025.
- April, May, and June renewals in 90-day Reconsideration Period.
- CMS monthly and updated reporting ongoing.

Month	Total	Approvals	Terminations
May	73999	42989	30968
Jun	79,382	45,723	33,633
Jul	54,485	35,344	19,100
Aug	53,294	35,735	17,430
Sep	103,804	87,735	16,067
Oct	155,421	121,632	33,774
Nov	73,544	53,189	20,338
Dec	41,104	34,306	6,795
Jan	79,658	75,827	3,830
Feb	75,497	65,990	9,507
Mar	96,473	74,192	22,236
Apr	122,967	69,102	7,290
May*	82,890	43,966	898

* 44,732 PHE-related renewals in May; 8 PHE-related renewals in June.

Unwinding Report Updates Posted

Original CMS Monthly Reports

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending
May	80,673	37,182	34,124	2,698
Jun	82,606	37,364	35,971	1,883
Jul	54,975	27,044	20,344	1,325
Aug	54,344	28,296	18,662	1,069
Sept	150,985	81,144	16,617	16
Oct	155,003	92,524	12,780	15
Nov	31,863	22,888	1,508	38
Dec	30,705	28,889	1,244	2
Jan	79,053	67,748	10,899	22
Feb	93,004	64,789	10,128	1



2,659 processed
1868 processed
1,287 processed
1064 processed
14 processed
7 processed
33 processed
2 processed
22 processed
1 processed

Updated CMS Monthly Reports*

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending
May	80,673	38,552	35,413	39
Jun	82,606	38,236	36,967	15
Jul	54,975	27,775	20,900	38
Aug	54,344	28,853	19,169	5
Sept	150,985	81,156	16,169	2
Oct	155,003	92,528	12,783	8
Nov	31,863	22,900	1,529	5
Dec	30,705	28,891	1,244	0
Jan	79,053	67,758	10,911	0
Feb	93,004	64,780	10,128	0

*Per CMS' Medicaid and Children's Health Insurance Program Eligibility and Enrollment Data Specifications for Reporting During Unwinding, Updated October 2023, Version 3.

KY Medicaid Renewals* and Reinstatements

Individuals procedurally terminated on their renewal due date are given 90 days to respond and provide requested information. If they are determined eligible, coverage is **reinstated** back to their termination date. Months that are still within the 90-day window and are still processing reinstatements are included below.

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending	Extended	Reinstatements as of 07/08/24
March	97,962	70,358	7,932	72	19,600	3,695
April	103,265	70,170	15,887	226	16,982	3,628
May	94,705	51,534	37,461	816	4,894	3,269

*Numbers are based on CMS Reports.

Additional PHE Information

SSIR Enhancements in place

APTC Reinstatements and passive processing changes

Appendix K Waiver updated and implemented

Implemented reports and coordination

Communication and external partnerships

Ongoing flexibilities

KY PHE Website Resources

<https://medicaidunwinding.ky.gov>



Stakeholder Session Information

KY PHE Reports

FAQs

Medicaid Member Information

Medicaid Provider Information

Communication Materials

1 Update your information in kynect!

To update your mailing address, phone number, email, and other contact information:

Visit kynect.ky.gov

-OR-

Call kynect at 855-4kynect (855) 459-6328

2 Please Respond!

If you received a Medicaid Renewal Packet or Request for Information please respond.

Even if circumstances have changed we still need to hear from you!

Coverage can be reinstated if you missed your due date and are still eligible.

3 Get free local help!

Free help with your benefit application is available.

A kynector can help you!

Find a kynector - [Get Local Help](#)

4 No longer qualify for Medicaid?

If you no longer qualify for Medicaid, you can still get help from kynect!
You may be eligible to enroll in a Qualified Health Plan with Financial Assistance to help pay for premiums, co-pays and more.

A licensed insurance agent can help you at no cost to you!

Find an Insurance Agent - [Get Local Help](#)

Ongoing Tools for Providers

- ✓ Patient's renewal dates are available in KYHealthNet.
- ✓ *Medicaid Renewal Report* can be pulled from KLOCs and MWMA.

KENTUCKY CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMS)

Provider Home | Member | Claims | PA | Missed Appointments | Provider References | Trade Files | RA Viewer | Logout

Member Eligibility Verification

Friday 24 March 2023 07:55 am

Provider: [dropdown] - 282N00000X

Select Lookup Type: Member ID Lookup Service Type: Emergency Services, Family Planning, Health Plan Coverage

Member ID: [input]

From Date: 03/24/2023 To Date: 03/31/2023

Verification No. 230830000C - 3/24/2023 Status: Active

Member

Current ID: Last Name: L... First Name: Date of Birth: 09/27/1964

Previous IDs: Check Digit: 0 Gender: F Date of Death:

SSN: Phone Number: () - Zip Code: County: 058 - Johnson

Physical Address: 1833 View Member's Mailing Address: here

City: State: KY Zip Code: 40304

Hospice Election Date:

Medicare A: Medicare B:

Case Number: Case Name: Above FPL: N

Redetermination Date: 06/01/2023

Member's Authorized Representative

No Authorized Representative on file for current member.

Eligibility

Eligibility 5 Year History

Eligibility Group	Program Code	Program Status	From Date	To Date
KY Managed Care Organization with Co-Dev	D - Disabled indiv who rec	00 - Regular	03/24/2023	03/31/2023

Home Start Application LOC Management Message Center Quick Search Welcome Hari Allen Sign Out Help

Agency: NF Provider 2

Dashboard

Time Travel Date: 06/13/2023 Change Time Travel Date

Quick Links

- Start New Application
- Message Center
- View Announcements
- View Appointments
- Quick Search
- LOC Management
- Manage Discharge
- View Reports**
- Other Links
- Member View
- FAQ
- MAP Forms
- Policy Documents
- CHFS Website
- Page Help
- Help Desk

My Tasks Group Tasks

Task Type	My Tasks	Group Tasks
Tasks Assigned	0	0
Due	0	0

Tasks

Select Queue: My Tasks Filter Columns: 13- Selected Filter

Task Name	App #	Action	Provider #	Individual Name	Program
No tasks available for this queue					

View History Mark As New Mark As Closed

Applications

Date Initiated	App #	Individual Name	Application Status	Action
No Applications Available				

Today's Appointments

Filter Columns: 7- Selected Filter

How can I help my patients?

- ✓ Ask them to update their information in kynect by logging into kynect.ky.gov or calling 855-4kynect (855-459-6328)
- ✓ Remind them to watch for notices. Medicaid will contact them when it is their time to renew.
- ✓ If their renewal date is coming up, make sure they are aware.

Renewal Related Materials Available

Reinstatement Information

Materials for Offices

Editable Fliers for kynectors

ID Proofing Tips

How to Reinstate Your Medicaid

Beginning in April 2023, Kentucky Medicaid went back to doing annual renewals for Medicaid eligibility.

Did your Medicaid coverage get terminated? You may be able to get it back with a few easy steps!

But... You need to act within 90 days of your termination to get coverage reinstated!

Your kynect dashboard will have information about any notices you may have received explaining the steps you need to take to get your coverage back!

Here is what you need to do!

1. Log into kynect.ky.gov – if you don't have a kynect account, you can set one up by following the steps in this [video](#)!
2. Navigate to your Message Center to view your notices.
3. Read the notices you received to know what you need to do.
4. You may need to complete a pre-populated renewal application, upload documents, or report a change to your application.
5. Once everything is updated and completed, you can proceed to sign and submit.
6. If you are having trouble or can't set up a kynect account, you can call (844)-4kynect or go into a DCBS office for help. [Find a DCBS Office](#) or [find a kynector](#).

If your situation has changed and you are no longer eligible for Medicaid, there are other options available to you. Agents and kynectors can help you select and enroll in a Qualified Health Plans (QHPs) with payment assistance.

Visit <https://medicaidunwinding.ky.gov> to learn more!

Are you or your family covered by Medicaid or KCHIP? Your renewal letter could be coming soon!

- Make sure your address is up to date in kynect!
- Check your mail. We may need to contact you!
- Complete and return requests for information.
- No longer qualify? Shop kynect for an affordable plan!



(855)-4kynect

FREE HELP!

www.kynect.ky.gov/healthcoverage

kynect
Together We Sustain Kentucky



Public Health Emergency Unwinding

Kentucky Medicaid Renewals

Here is what you need to know to stay covered!

If you or a family member currently has health coverage through Medicaid or the Kentucky Children's Health Insurance Program, called KCHIP, there are changes coming.

What's changing?

Because of COVID-19, the federal government declared a public health emergency (PHE). During this time, changes were made so that Medicaid and KCHIP renewals were not required, so people did not lose their coverage.

However, Kentucky restarted Medicaid annual renewals in April. Renewals will continue over a 12-month period.

Make sure you take the necessary steps to keep your coverage!

★ You will receive a letter when it is your time to renew.

What do you need to do?

1. **Update your information:** Make sure kynect.ky.gov has your correct:
 - ✓ mailing address
 - ✓ phone number
 - ✓ email
 This way, we can contact you without delay.
2. **Check your mail:** You will get a letter about your Medicaid or KCHIP renewal **when it is your time**. The letter will let you know if you need to complete a form or send in information to keep your coverage.
3. **Send in information:** If you get a form, fill it out, return it right away. Make sure to give us any information we request. The information will help determine if you still qualify for coverage.

Have questions? Need help?

To make sure your information is updated, visit kynect.ky.gov or call 855-4kynect (855-459-6328)

Kentucky Medicaid will reach out to you when it is your time to renew.

You can also get free help from local kynectors.

Local kynector:

Contact Info:

ASSISTANCE FOR KYNECTORS

MANUAL IDENTIFICATION PROOFING MADE EASY!

WHY IS ID PROOFING NEEDED?

Sometimes, a Medicaid member's identification cannot be verified electronically with Experian. When this happens, members will need to take additional steps to assure the verification of their identity.

ADDITIONAL INFO...

It is important to flag emails for DCBS staff to assure awareness of an identification proofing request and proper identification of the Medicaid member.

Email documents to:

TIP 1

If ID proofing is needed, Medicaid members must submit a form and photo ID to the Department for Community Based Services (DCBS).

TIP 2

kynectors can assist with the completion of form and can email the document, photo ID, and member's contact info on behalf of the member to DCBS.

TIP 3

Members or kynectors can hand deliver the form to a local DCBS office.

DMS.IDProofing@ky.gov

Enter "ID Proof" in subject line

Identify member in body of email.



How to Stay Informed...

Kentucky's Medicaid Renewals and PHE Unwinding Website - [MedicaidUnwinding.ky.gov](https://www.MedicaidUnwinding.ky.gov)

CHFS Social Media

- [Facebook](#),
- [Twitter](#), and
- [Instagram](#)

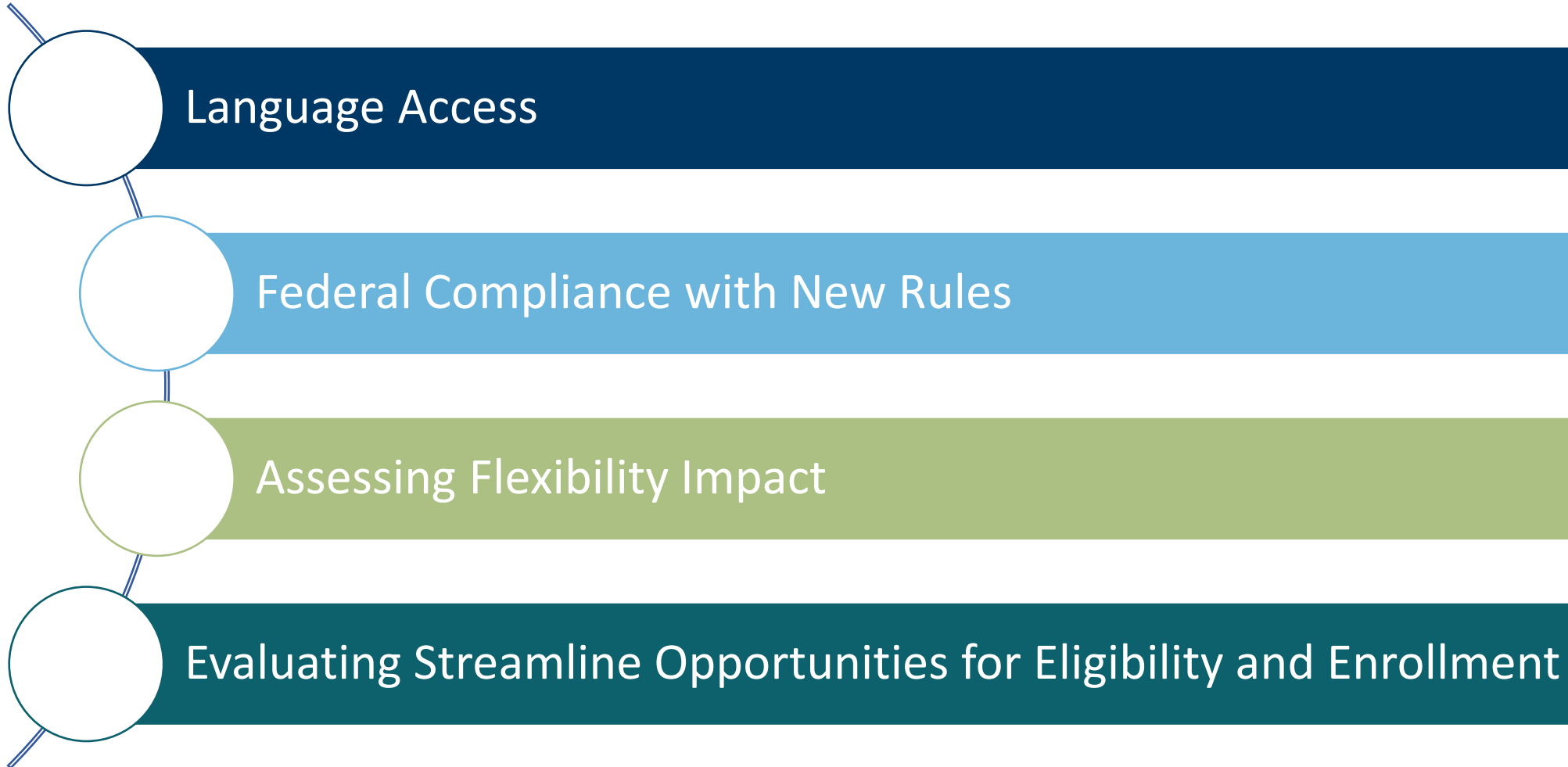
Stakeholder Meetings

- Ongoing Stakeholder Meetings – 3rd Thursday @ 11:00 am ET

Reports

- CMS Monthly Report
- Monthly Demographic Report
- Provider KLOCS Report
- Provider KYHealthNet Renewal Information

Current Priorities and Actions



Stakeholder Opportunities

- Medicaid Forums – Fall 2024
- Outreach priorities and coordination

Open call for topics of interest!

What would you like to hear more about
from the Cabinet?





Questions